

# Tutor.com Classroom: How it Works

Connect with expert tutors for personalized, on-demand help

The expert tutors at **Tutor.com** can help you work through a tough homework problem, improve your writing skills, study for a test, review a difficult concept, and so much more!

## Live Tutoring Step-by-Step Guide

The screenshot shows the Tutor.com interface for connecting with a tutor. At the top, there's a navigation bar with links like 'Connect with a Tutor Now', 'Schedule a Session', 'Drop Off Your Work', 'Test Prep and Self-Study', 'Job and Career Resources', and 'My Account'. Below this, the main heading is 'Connect with a Tutor Now'. A sub-heading says 'Get a tour of Tutor.com!'. There's a 'View Previous Sessions' link. The main section is titled 'What do you need help with today?' and includes a prompt to 'Please take a moment to review our Honor Code'. Below this, there are dropdown menus for 'Topic' and 'Subject'. There are also checkboxes for 'Chat Only' and 'Chat with Voice'. A text input field is labeled 'Question' with the placeholder 'Enter your question here...'. There's an 'Attach a File' link and a prominent yellow 'SUBMIT' button.

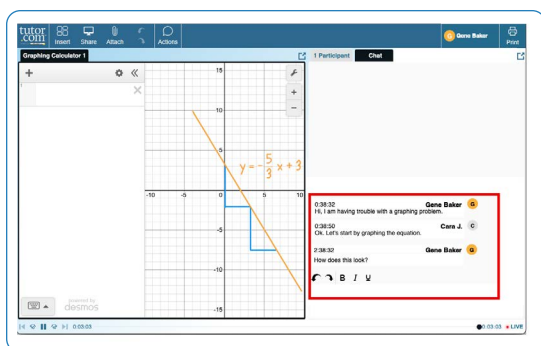
### Step 1: Get started

Go to your KC instructor's Blackboard Course.  
Click on the "Start Here" folder  
Find the Tutor.com link  
Click on it to "Connect with a Tutor Now"

### Step 2: Get the right tutor and start your session

Fill in the quick pre-session questionnaire. Using this information, we will match you with the first available tutor best qualified to assist you.

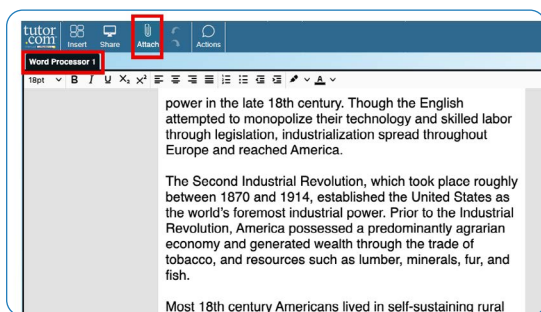
Click on the **SUBMIT** button to quickly connect with an incredible tutor.



### Step 3: Communicate

You can use text- or voice-chat to communicate with your tutor in the online classroom. You and your tutor may also use the interactive whiteboard to share work and ideas.

*All activity in the classroom is recorded for review and quality control. Transcripts will be available afterward in **My Account** under the **Completed Sessions** tab.*



### Step 4: Share a file

You can upload files related to your assignment to the online classroom—including documents, spreadsheets, presentation slides, screenshots, image files, and more. You and your tutor will be able to view them together during your session.

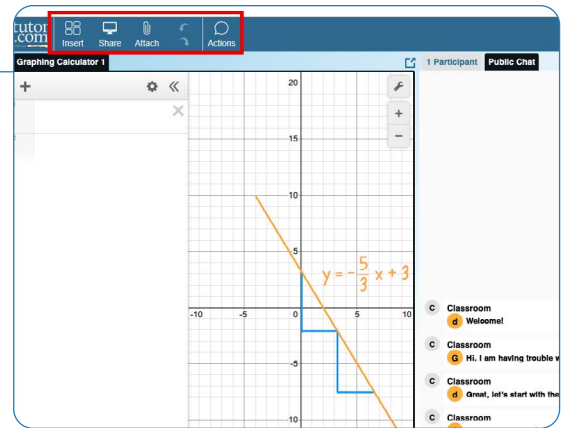
The screenshot shows the Tutor.com feedback survey. It starts with the prompt 'Please answer this survey.' There are five numbered questions with radio button options. Question 1: 'I thought my tutor was:' with options Excellent, Very Good, Good, Fair, Poor. Question 2: 'I thought the classroom was:' with options Excellent, Very Good, Good, Fair, Poor. Question 3: 'Would you recommend this service to a friend?' with options Yes, No. Question 4: 'Are you glad Johnson County Public Library (JCPL) offers this service?' with options Yes, No. Question 5: 'Is this service helping you:' with sub-questions 'complete your homework assignments?', 'improve your grades?', and 'be more confident about your school work?', each with Yes/No options. There's a text input field for '6) Share any feedback here - we really read these!' and a 'Submit' button.

### Step 5: Rate and review your session

After each session, be sure to let us know how we did! Complete the survey and share your comments. Then, you'll have the option to play a recording of your session and email or print the chat log and whiteboards.

## Use special tools

The classroom includes a graphing calculator, code editor, and text editor that can be used when working on subject material requiring special tools. You can open them by using the buttons above the whiteboard.



## Submit your paper

The drop-off writing review service allows you to get expert help from a tutor without having to connect for a real-time session. Upload a draft of your assignment—whatever stage it is at—and get detailed feedback within a day. Retrieve your tutor's completed review in **My Account** under the **Completed Sessions** tab.

## Practice for a test

Use our practice quizzes to assess your knowledge and prepare for upcoming tests in math, science, and English. Take a quiz, review your results, and connect with a tutor to go over any questions you may have missed.

## Use My Account

- Access files you have saved or those you have shared in sessions with your tutors under **Locker**.
- Reconnect with your favorite tutors or see when they are next available by clicking on **Favorite Tutors**.
- Review previous sessions and retrieve feedback on your drop-off reviews under **Completed Sessions**.

