



CIT – HELP DESK TECHNICIAN CAREER PATHWAY MAP

✓	RECOMMENDED COURSE SEQUENCE	General Ed. Area shown on page 2	SEMESTERS OFFERED	MY PLAN (Semester and Year)	CREDIT HOURS
☐	1. ITSC1301 Intro to Computers		F, SP		3
☐	2. ITSC1309 Integrated SW Appl I		F, SP		3
☐	3. CPMT1305 IT Essentials I		F		3
☐	4. ITSY1342 Info Tech Security		F, SP		3
☐	5. ITSE1359 Scripting Lang (16 wks)		F, SP		3
					15 hours
☐	6. ITNW1325 Network Technologies		F, SP		3
☐	7. ITSC1316 Linux Install & Config		F, SP		3
☐	8. ITSW2337 Advanced Database		F, SP		3
☐	9. ITMT1358 Windows Client OS		SP		3
☐	10. ITSC1315 IT Proj Mgmt (16 wks)		F, SP		3
*** HELP DESK TECHNICIAN CERTIFICATE EARNED ***					30 hours

CAREER OPPORTUNITIES

Career Options: [Computer Support Specialists](#)

Salary Information: [Computer Support Specialists](#)

ADVANCED DEGREES/CREDENTIAL OPPORTUNITIES

Associate of Applied Sciences – [Computer Support Specialist](#) or [Networking & Cybersecurity Analyst](#)

Bachelor of Applied Arts & Sciences

Certifications: [CompTIA Tech+](#), [CompTIA A+](#), [CompTIA Linux+](#), [CompTIA Project+](#), [Certified Entry-Level Python Programmer \(PCEP\)](#)

LINKS TO COLLEGES AND PROFESSIONAL ORGANIZATIONS:

University of Texas @ Tyler Bachelor of Applied Arts & Sciences: <https://www.uttyler.edu/baas/>

University of North Texas Bachelor of Applied Arts & Sciences: <https://baas.unt.edu/>

CONTACT INFORMATION (Click link for [KC Digital Map](#))

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READ ALL NOTES CAREFULLY:

- Courses in **bold** have a pre-requisite (previous course required). [See Catalog](#)
- Courses in *italics* can be taken in any order.
- ENGL 1301 and the first MATH class may require a co-requisite and/or developmental course depending on TSI Scores.
- Refer to [KC Catalog](#) for Field of Study and Degree Requirements.