

# Enrollment Verification



## A Guide for Institution of Higher Learning (IHL) Students

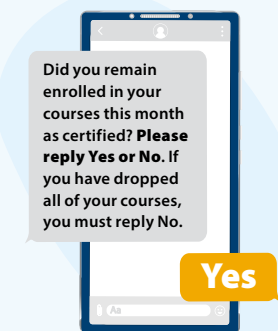
Post-9/11 GI Bill® students attending **IHL facilities** who receive Monthly Housing Allowance (MHA) and/or kicker payments are required to verify enrollment at the end of each month. This applies to IHL students with terms starting **on or after December 17, 2021**.



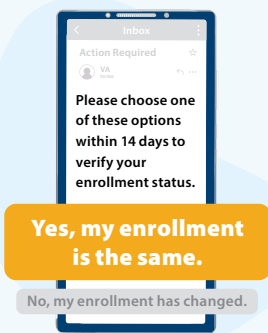
### Step 1 Opt-In

For a quick and easy experience, **VA highly recommends using text message verification**. When your enrollment is processed by VA, you will receive a text message from VA to opt into text message verification.<sup>1</sup>

- ▶ **Reply "YES" to opt-in.** You will receive a text confirming you have opted in.
  - The text message link will expire in **14 days**. After that, you will be automatically enrolled in email verification.
- ▶ If you **reply "NO"** or cannot receive texts, you will be automatically enrolled in email verification.



OR



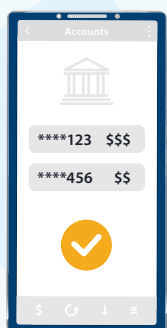
### Step 2 Verify

**Text:** On the last day of each month, you will receive a text message requesting enrollment verification for that month.

- ▶ **Reply "YES"** to verify your enrollment.
  - If you don't reply within **6 days**, the conversation will close and you will need to call the **Education Call Center (ECC) at 1-888-GIBILL-1 (1-888-442-4551)** to verify your enrollment.
- ▶ If your enrollment status has changed, **reply "NO."** Please contact your School Certifying Official (SCO) to ensure your enrollment record with VA has been adjusted.<sup>2</sup>

**Email:** If you opted out of text messages and/or have enrolled in email verification, **on the last day of each month**, you will receive an email requesting enrollment verification for that month.

- ▶ **Select "Yes, my enrollment is the same"** to verify your enrollment.
  - If you don't select a response within **14 days**, the conversation will close and you will need to call the ECC to verify your enrollment.
- ▶ If your enrollment status has changed, **select "No, my enrollment has changed."** Please contact your SCO to ensure your enrollment record with VA has been adjusted.



### Step 3 Payments

If you verify enrollment each month and still qualify to receive MHA and/or kicker benefits, your payments will continue uninterrupted.



**If you fail to verify for two consecutive months, your MHA and/or kicker will be placed on hold. You will need to call the ECC to verify your enrollment and have your payments released.**

Visit our [website](#) and review our [FAQs](#) to learn more.  
Stay tuned for more details in the coming months.



<sup>1</sup> Non-College Degree (NCD) facility students who are already verifying their enrollment can opt into email verification by calling the ECC at 1-888-GIBILL-1 (1-888-442-4551) domestically or 001-918-781-5678 internationally.

<sup>2</sup> To find your SCO, go to the [GI Bill Comparison Tool](#) and search for your school.