

Kilgore College Physical Plant Survey, Spring 2007
Total Respondents: 161

1. On which campus do you PRIMARILY work?

	%	Count
Kilgore	85.7%	138
Longview	14.3%	23

2. In which building on the Kilgore campus do you PRIMARILY work?

	%	Count
Administration Building (ADM)	9.6%	13
Adult Education Center (AEC)	5.9%	8
Applied Technology (AT)	4.4%	6
Automotive Body Repair Shop (AB)	0.0%	0
Band Hall (BH)	0.0%	0
Baptist Student Ministries (BSM)	0.0%	0
Business Administration (BA)	5.1%	7
Child Development Center (CDC)	3.7%	5
Christian Campus Center (CCC)	0.0%	0
Communications & Automotive (CA)	2.9%	4
Devall Student Center (DSC)	17.6%	24
Dodson Auditorium	0.7%	1
East Texas Oil Museum (ETOM)	1.5%	2
Engineering & Sciences (ES)	6.6%	9
Fine Arts (FA)	2.2%	3
Gussie Nell Davis Rangerette Residence	0.0%	0
Masters Gymnasium (MGYM)	0.0%	0
Nolen Street Hall	0.0%	0
Old Main (OM)	6.6%	9
Parks Fitness Center (FC)	0.7%	1
Physical Education (PE)	0.7%	1
Physical Plant	11.0%	15
Quad Housing	0.0%	0
Randolph C. Watson Library/Bone Learning Center	3.7%	5
Rangerette Gymnasium (GGYM)	0.0%	0
Rangerette Showcase Museum	0.0%	0
Receiving/Mail Room	0.0%	0
Stark Hall	0.7%	1
Student Support (SS)	2.2%	3
Technical Vocational (TV)	1.5%	2
Van Cliburn Auditorium (VCA)	0.0%	0
Wesley Foundation (WF)	0.0%	0
Woodfin Center (WC)	0.7%	1
Other (please specify)	12.5%	17

3. On which floor of the building indicated above do you PRIMARILY work?

	%	Count
Basement	0.7%	1
First Floor	52.2%	71
Second Floor	23.5%	32
Third Floor	1.5%	2
Other (please specify)	22.1%	30

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4. In which building on the Longview campus do you PRIMARILY work?

	%	Count
Longview Hendricks Bldg. (LH)	12.2%	17
Longview North (LN)	1.4%	2
Other (please specify)	2.2%	3

5. On which floor of the building indicated above do you PRIMARILY work?

	%	Count
First Floor	13.7%	19
Second Floor	0.7%	1
Other (please specify)	1.4%	2

6. I am satisfied with the quality of work performed in my building.

	%	Count
Strongly Agree	14.2%	22
Agree	75.5%	117
Disagree	5.2%	8
Strongly Disagree	1.3%	2
Not Applicable	0.0%	0

7. I am satisfied with the response time for emergencies.

	%	Count
Strongly Agree	18.7%	29
Agree	67.1%	104
Disagree	5.8%	9
Strongly Disagree	0.0%	0
Not Applicable	8.4%	13

8. I am satisfied with the response time for normal maintenance.

	%	Count
Strongly Agree	14.2%	22
Agree	67.1%	104
Disagree	14.2%	22
Strongly Disagree	1.9%	3
Not Applicable	2.6%	4

9. I am satisfied with the work order system.

	%	Count
Strongly Agree	9.0%	14
Agree	67.7%	105
Disagree	15.5%	24
Strongly Disagree	3.9%	6
Not Applicable	3.9%	6

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10. I am satisfied with the courtesy of the employees in dealing with my needs.

	%	Count
Strongly Agree	27.7%	43
Agree	67.1%	104
Disagree	3.9%	6
Strongly Disagree	0.0%	0
Not Applicable	1.3%	2

11. I am satisfied with the overall performance of the maintenance department.

	%	Count
Strongly Agree	11.6%	18
Agree	78.7%	122
Disagree	6.5%	10
Strongly Disagree	0.6%	1
Not Applicable	2.6%	4

12. I am satisfied with the overall performance of the custodial department.

	%	Count
Strongly Agree	23.2%	36
Agree	65.2%	101
Disagree	8.4%	13
Strongly Disagree	1.3%	2
Not Applicable	1.9%	3

13. I am satisfied with the overall performance of the grounds department.

	%	Count
Strongly Agree	14.8%	23
Agree	63.2%	98
Disagree	12.9%	20
Strongly Disagree	4.5%	7
Not Applicable	4.5%	7

14. I am satisfied with the safety of the campus as far as accident prevention.

	%	Count
Strongly Agree	11.6%	18
Agree	67.7%	105
Disagree	12.9%	20
Strongly Disagree	3.2%	5
Not Applicable	4.5%	7

15. When I contact the Physical Plant, I am treated in a courteous manner.

	%	Count
Strongly Agree	20.6%	32
Agree	63.2%	98
Disagree	2.6%	4
Strongly Disagree	1.3%	2
Not Applicable	12.3%	19