

KC Faculty/Staff Institutional Effectiveness Survey, Spring 2007  
Total Respondents: 117

**You are:**

	Count	%
Part-time faculty	1	0.9%
Full-time faculty	44	37.6%
Support or professional staff	48	41.0%
Director	15	12.8%
Administrator/Dean	9	7.7%

**How many years have you been employed at this institution?**

	Count	%
Less than 5 years	31	26.5%
6-10 years	28	23.9%
11-15 years	16	13.7%
16-20 years	22	18.8%
More than 20 years	20	17.1%

**Your gender is:**

	Count	%
Female	77	65.8%
Male	40	34.2%

Institution Environment	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. KC provides a learning environment in which scholarly and creative achievement is encouraged.	0	0.0%	4	3.6%	76	68.5%	30	27.0%	1	0.9%
2. My work environment can be characterized as supportive and collegial.	1	0.9%	2	1.8%	58	52.3%	48	43.2%	1	0.9%
3. KC's organizational structure is effective in helping me do my job.	2	1.8%	15	13.5%	70	63.1%	24	21.6%	0	0.0%
4. The necessary resources and services are available to me to support my area.	2	1.8%	14	12.6%	70	63.1%	24	21.6%	1	0.9%
5. Effective communication exists between administration and faculty/staff.	4	3.6%	20	18.0%	70	63.1%	16	14.4%	1	0.9%
6. Adequate opportunity for professional growth activities is provided by KC.	2	1.8%	17	15.3%	63	56.8%	28	25.2%	1	0.9%
7. Equitable and reasonable assignments of responsibilities are made in my area.	2	1.8%	8	7.2%	72	64.9%	28	25.2%	1	0.9%
8. My evaluation accurately reflects my effectiveness in fulfilling job responsibilities.	0	0.0%	6	5.4%	60	54.1%	39	35.1%	6	5.4%
9. Computer resources for my professional use are adequate.	1	0.9%	5	4.5%	67	60.4%	37	33.3%	1	0.9%
10. I have adequate input into budget plans and revisions.	4	3.6%	19	17.1%	49	44.1%	23	20.7%	15	13.5%
11. I receive adequate communication about budget information.	2	1.8%	24	21.6%	55	49.5%	23	20.7%	7	6.3%
12. Overall employee morale is good.	2	1.8%	18	16.2%	71	64.0%	19	17.1%	1	0.9%

Institutional Effectiveness and Development	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. I am aware of the College's institutional effectiveness process.	0	0.0%	9	8.1%	68	61.3%	34	30.6%	0	0.0%
2. I know the Mission of the College.	0	0.0%	3	2.7%	65	58.6%	43	38.7%	0	0.0%
3. I am a participant in the improvement efforts of my unit.	1	0.9%	0	0.0%	65	58.6%	43	38.7%	2	1.8%

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Accounts Payable	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	1	0.9%	61	57.5%	24	22.6%	20	18.9%
2. I am treated in a courteous manner.	0	0.0%	1	0.9%	59	55.7%	29	27.4%	18	17.0%
3. I am able to speak directly to a staff member.	0	0.0%	0	0.0%	60	56.6%	29	27.4%	18	17.0%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	2	1.9%	60	56.6%	27	25.5%	18	17.0%

Admissions and Recruiting	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	1	0.9%	1	0.9%	60	56.6%	26	24.5%	19	17.9%
2. I am treated in a courteous manner.	1	0.9%	0	0.0%	59	55.7%	31	29.2%	16	15.1%
3. I am able to speak directly to a staff member.	1	0.9%	2	1.9%	62	58.5%	26	24.5%	16	15.1%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	1	0.9%	1	0.9%	59	55.7%	29	27.4%	17	16.0%

Cafeteria	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	1	1.0%	12	11.4%	31	29.5%	4	3.8%	58	55.2%
2. I am treated in a courteous manner.	2	1.9%	5	4.8%	36	34.3%	12	11.4%	51	48.6%
3. I am able to speak directly to a staff member.	0	0.0%	9	8.6%	36	34.3%	10	9.5%	51	48.6%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	3	2.9%	6	5.7%	32	30.5%	13	12.4%	52	49.5%

Cashier's Office	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	2	1.9%	53	50.0%	26	24.5%	26	24.5%
2. I am treated in a courteous manner.	1	0.9%	1	0.9%	57	53.8%	28	26.4%	20	18.9%
3. I am able to speak directly to a staff member.	0	0.0%	1	0.9%	58	54.7%	26	24.5%	22	20.8%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	0	0.0%	56	52.8%	30	28.3%	21	19.8%

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Counseling Office	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	3	2.8%	53	50.0%	24	22.6%	27	25.5%
2. I am treated in a courteous manner.	0	0.0%	0	0.0%	58	54.7%	25	23.6%	24	22.6%
3. I am able to speak directly to a staff member.	0	0.0%	6	5.7%	52	49.1%	25	23.6%	24	22.6%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	1	0.9%	1	0.9%	54	50.9%	27	25.5%	24	22.6%

Financial Aid Office	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	1	0.9%	10	9.4%	51	48.1%	18	17.0%	27	25.5%
2. I am treated in a courteous manner.	1	0.9%	1	0.9%	56	52.8%	23	21.7%	26	24.5%
3. I am able to speak directly to a staff member.	1	0.9%	10	9.4%	49	46.2%	20	18.9%	26	24.5%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	1	0.9%	5	4.7%	50	47.2%	23	21.7%	25	23.6%

International Students	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	9	8.5%	33	31.1%	9	8.5%	56	52.8%
2. I am treated in a courteous manner.	2	1.9%	5	4.7%	35	33.0%	11	10.4%	54	50.9%
3. I am able to speak directly to a staff member.	2	1.9%	8	7.5%	33	31.1%	10	9.4%	54	50.9%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	1	0.9%	4	3.8%	38	35.8%	10	9.4%	53	50.0%

Job Placement	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	1	0.9%	46	43.4%	19	17.9%	41	38.7%
2. I am treated in a courteous manner.	0	0.0%	0	0.0%	37	34.9%	28	26.4%	41	38.7%
3. I am able to speak directly to a staff member.	0	0.0%	3	2.8%	39	36.8%	23	21.7%	41	38.7%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	0	0.0%	39	36.8%	25	23.6%	42	39.6%
5. Notification of job placement activities is given in a timely manner.	0	0.0%	5	4.7%	41	38.7%	17	16.0%	43	40.6%

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KC Bookstore	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	0	0.0%	62	59.0%	32	30.5%	12	11.4%
2. I am treated in a courteous manner.	0	0.0%	0	0.0%	62	59.0%	39	37.1%	5	4.8%
3. I am able to speak directly to a staff member.	0	0.0%	2	1.9%	65	61.9%	34	32.4%	5	4.8%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	0	0.0%	62	59.0%	37	35.2%	7	6.7%

KC Police Department	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	5	4.8%	59	56.2%	26	24.8%	16	15.2%
2. I am treated in a courteous manner.	0	0.0%	8	7.6%	58	55.2%	33	31.4%	7	6.7%
3. I am able to speak directly to a staff member.	0	0.0%	1	1.0%	69	65.7%	29	27.6%	7	6.7%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	4	3.8%	62	59.0%	33	31.4%	7	6.7%

KC Print Shop	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	1	1.0%	52	49.5%	43	41.0%	10	9.5%
2. I am treated in a courteous manner.	0	0.0%	0	0.0%	50	47.6%	50	47.6%	6	5.7%
3. I am able to speak directly to a staff member.	0	0.0%	2	1.9%	51	48.6%	45	42.9%	7	6.7%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	0	0.0%	55	52.4%	44	41.9%	7	6.7%
5. The quality of work produced for faculty/staff in the KC Print Shop meets expectations.	0	0.0%	2	1.9%	45	42.9%	55	52.4%	4	3.8%
6. The KC Print Shop completes my projects on a timely basis.	0	0.0%	1	1.0%	38	36.2%	62	59.0%	5	4.8%

Library	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	1	1.0%	48	45.7%	16	15.2%	41	39.0%
2. I am treated in a courteous manner.	1	1.0%	5	4.8%	44	41.9%	23	21.9%	33	31.4%
3. I am able to speak directly to a staff member.	0	0.0%	3	2.9%	48	45.7%	21	20.0%	34	32.4%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	2	1.9%	49	46.7%	21	20.0%	34	32.4%
5. The Library maintains adequate hours to meet my needs.	2	1.9%	8	7.6%	41	39.0%	19	18.1%	36	34.3%
6. The Library resources are sufficient to support the curriculum.	1	1.0%	2	1.9%	42	40.0%	16	15.2%	45	42.9%

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Media Services	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	3	2.9%	50	47.6%	35	33.3%	18	17.1%
2. I am treated in a courteous manner.	0	0.0%	1	1.0%	48	45.7%	43	41.0%	14	13.3%
3. I am able to speak directly to a staff member.	0	0.0%	4	3.8%	51	48.6%	37	35.2%	14	13.3%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	1	1.0%	53	50.5%	37	35.2%	14	13.3%

Office of Human Resources (includes Payroll)	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	4	3.8%	63	60.0%	35	33.3%	4	3.8%
2. I am treated in a courteous manner.	0	0.0%	2	1.9%	63	60.0%	40	38.1%	1	1.0%
3. I am able to speak directly to a staff member.	0	0.0%	4	3.8%	65	61.9%	35	33.3%	1	1.0%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	1	1.0%	5	4.8%	60	57.1%	39	37.1%	1	1.0%
5. The KC payroll process is satisfactory in meeting my needs.	1	1.0%	3	2.9%	60	57.1%	41	39.0%	1	1.0%

Purchasing	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	2	1.9%	53	50.5%	31	29.5%	20	19.0%
2. I am treated in a courteous manner.	0	0.0%	1	1.0%	50	47.6%	35	33.3%	20	19.0%
3. I am able to speak directly to a staff member.	0	0.0%	3	2.9%	49	46.7%	34	32.4%	20	19.0%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	0	0.0%	54	51.4%	32	30.5%	20	19.0%
5. The purchasing process is satisfactory.	1	1.0%	1	1.0%	50	47.6%	34	32.4%	20	19.0%

Public Information	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	1	1.0%	4	3.8%	39	37.1%	26	24.8%	36	34.3%
2. I am treated in a courteous manner.	1	1.0%	2	1.9%	39	37.1%	29	27.6%	35	33.3%
3. I am able to speak directly to a staff member.	1	1.0%	5	4.8%	41	39.0%	25	23.8%	34	32.4%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	1	1.0%	2	1.9%	40	38.1%	27	25.7%	35	33.3%

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Receiving & Postal Center	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	0	0.0%	51	48.6%	31	29.5%	23	21.9%
2. I am treated in a courteous manner.	0	0.0%	1	1.0%	50	47.6%	36	34.3%	19	18.1%
3. I am able to speak directly to a staff member.	0	0.0%	2	1.9%	51	48.6%	32	30.5%	20	19.0%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	0	0.0%	53	50.5%	33	31.4%	20	19.0%

Registrar's Office	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	3	2.9%	52	49.5%	40	38.1%	11	10.5%
2. I am treated in a courteous manner.	0	0.0%	0	0.0%	53	50.5%	42	40.0%	11	10.5%
3. I am able to speak directly to a staff member.	1	1.0%	4	3.8%	50	47.6%	40	38.1%	11	10.5%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	2	1.9%	51	48.6%	42	40.0%	11	10.5%

Residential Life	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	1	1.0%	9	8.7%	27	26.0%	5	4.8%	63	60.6%
2. I am treated in a courteous manner.	0	0.0%	2	1.9%	33	31.7%	8	7.7%	62	59.6%
3. I am able to speak directly to a staff member.	1	1.0%	9	8.7%	26	25.0%	6	5.8%	63	60.6%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	1	1.0%	1	1.0%	33	31.7%	7	6.7%	63	60.6%

Student Activities	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	4	3.8%	45	43.3%	19	18.3%	37	35.6%
2. I am treated in a courteous manner.	0	0.0%	1	1.0%	47	45.2%	21	20.2%	36	34.6%
3. I am able to speak directly to a staff member.	0	0.0%	5	4.8%	46	44.2%	18	17.3%	36	34.6%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	1	1.0%	46	44.2%	21	20.2%	37	35.6%
5. Student life activities and programs support student's development.	1	1.0%	2	1.9%	46	44.2%	19	18.3%	37	35.6%

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Student Success Office	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
	1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	0	0.0%	0	0.0%	51	49.0%	27	26.0%	27
2. I am treated in a courteous manner.	0	0.0%	0	0.0%	48	46.2%	33	31.7%	24	23.1%
3. I am able to speak directly to a staff member.	0	0.0%	2	1.9%	49	47.1%	27	26.0%	27	26.0%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	0	0.0%	0	0.0%	51	49.0%	28	26.9%	26	25.0%

Testing Center	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
	1. When I send an email or leave a recorded message I receive a reply within a reasonable length of time.	1	1.0%	3	2.9%	44	42.3%	26	25.0%	31
2. I am treated in a courteous manner.	1	1.0%	3	2.9%	44	42.3%	27	26.0%	30	28.8%
3. I am able to speak directly to a staff member.	1	1.0%	3	2.9%	46	44.2%	25	24.0%	30	28.8%
4. The personnel have been able to answer my questions satisfactorily or refer me to an appropriate office.	1	1.0%	2	1.9%	48	46.2%	24	23.1%	30	28.8%

**Please mark the appropriate number to indicate your level of awareness of the function of the following offices:**

	Very Unaware		Unaware		Aware		Very Aware	
	Count	%	Count	%	Count	%	Count	%
Accounts Payable/Purchasing	2	1.9%	3	2.9%	65	61.9%	36	34.3%
Admissions and Recruiting	2	1.9%	5	4.8%	62	59.0%	37	35.2%
Cafeteria	4	3.8%	9	8.6%	64	61.0%	29	27.6%
Cashier's Office	2	1.9%	3	2.9%	67	63.8%	34	32.4%
Counseling Office	1	1.0%	5	4.8%	66	62.9%	34	32.4%
Financial Aid Office	2	1.9%	5	4.8%	67	63.8%	32	30.5%
International Students	5	4.8%	17	16.2%	68	64.8%	16	15.2%
Job Placement Office	2	1.9%	15	14.3%	69	65.7%	20	19.0%
KC Bookstore	1	1.0%	1	1.0%	65	61.9%	39	37.1%
KC Police Department	1	1.0%	3	2.9%	65	61.9%	37	35.2%
Library	2	1.9%	6	5.7%	68	64.8%	30	28.6%
Media Services	1	1.0%	12	11.4%	60	57.1%	32	30.5%
Office of Human Resources (includes payroll)	1	1.0%	1	1.0%	62	59.0%	42	40.0%
Postal & Receiving Center	1	1.0%	7	6.7%	71	67.6%	27	25.7%
Public Information	2	1.9%	14	13.3%	67	63.8%	23	21.9%
Registrar's Office	1	1.0%	3	2.9%	59	56.2%	43	41.0%
Residential Life	5	4.8%	22	21.0%	60	57.1%	19	18.1%
Student Activities	5	4.8%	16	15.2%	65	61.9%	20	19.0%
Student Success Office	2	1.9%	15	14.3%	64	61.0%	25	23.8%
Testing Center	1	1.0%	7	6.7%	72	68.6%	26	24.8%

KC Faculty/Staff Institutional Effectiveness Survey, Spring 2007  
Total Respondents: 117

Please mark the appropriate number to indicate your frequency of contact with the following office personnel during the last 12 months.

	Never		Seldom		Occasionally		Often	
	Count	%	Count	%	Count	%	Count	%
Accounts Payable/Purchasing	10	9.7%	17	16.5%	35	34.0%	41	39.8%
Admissions and Recruiting	12	11.7%	38	36.9%	25	24.3%	27	26.2%
Cafeteria	26	25.2%	33	32.0%	29	28.2%	15	14.6%
Cashier's Office	7	6.8%	33	32.0%	32	31.1%	31	30.1%
Counseling Office	12	11.7%	26	25.2%	36	35.0%	29	28.2%
Financial Aid Office	15	14.6%	37	35.9%	28	27.2%	23	22.3%
International Students	33	32.0%	40	38.8%	24	23.3%	6	5.8%
Job Placement Office	34	33.0%	29	28.2%	32	31.1%	8	7.8%
KC Bookstore	1	1.0%	16	15.5%	49	47.6%	37	35.9%
KC Police Department	2	1.9%	28	27.2%	47	45.6%	26	25.2%
Library	17	16.5%	40	38.8%	31	30.1%	15	14.6%
Media Services	9	8.7%	36	35.0%	41	39.8%	16	15.5%
Office of Human Resources (includes payroll)	1	1.0%	15	14.6%	44	42.7%	43	41.7%
Postal & Receiving Center	14	13.6%	27	26.2%	39	37.9%	23	22.3%
Public Information	25	24.3%	30	29.1%	36	35.0%	12	11.7%
Registrar's Office	2	1.9%	20	19.4%	40	38.8%	41	39.8%
Residential Life	47	45.6%	25	24.3%	20	19.4%	11	10.7%
Student Activities	30	29.1%	37	35.9%	24	23.3%	12	11.7%
Student Success Office	15	14.6%	34	33.0%	31	30.1%	23	22.3%
Testing Center	20	19.4%	31	30.1%	34	33.0%	18	17.5%

Instruction (FACULTY ONLY)	Strongly Disagree		Disagree		Agree		Strongly Agree		N/A	
	Count	%	Count	%	Count	%	Count	%	Count	%
	1. Curriculum review processes are effective in establishing and assessing instructional programs.	0	0.0%	3	4.5%	33	50.0%	9	13.6%	21
2. Faculty evaluations have resulted in ongoing improvement.	2	3.0%	9	13.6%	29	43.9%	5	7.6%	21	31.8%
3. Space allocations to support instruction on my campus are adequate (libraries labs class size).	3	4.5%	11	16.7%	27	40.9%	4	6.1%	21	31.8%
4. Clerical services are adequate to meet instructional needs in my area.	3	4.5%	6	9.1%	29	43.9%	6	9.1%	22	33.3%
5. KC's audiovisual equipment adequately supports quality instruction.	3	4.5%	7	10.6%	24	36.4%	7	10.6%	25	37.9%
6. Faculty assumes primary responsibility for improvement of educational programs.	0	0.0%	2	3.0%	26	39.4%	16	24.2%	22	33.3%
7. I have a need for a continuing education class.	3	4.5%	15	22.7%	17	25.8%	8	12.1%	23	34.8%
8. The training I have received from the distance learning/instructional technology department has been adequate.	1	1.5%	5	7.6%	20	30.3%	5	7.6%	35	53.0%
9. Overall my teaching load is appropriate.	1	1.5%	5	7.6%	28	42.4%	8	12.1%	24	36.4%