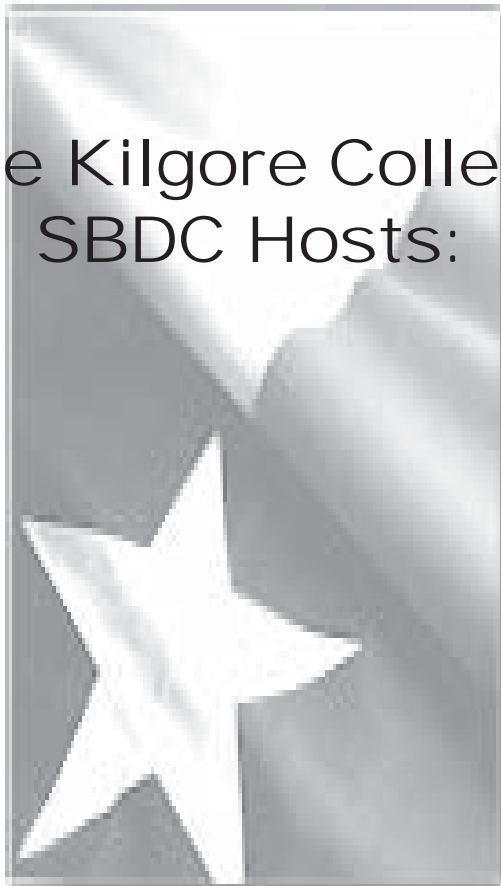


The Kilgore College SBDC Hosts:



Hospitality & Customer Service Seminar

Date: November 10, 2009

Time: 1:00 - 5:00 p.m.

Location: KC-Longview

Fee: \$29.00

- * Improve Employee Moral & Attitude
- * Deepend Cultural Awareness
- * Provide Problem Solving Skills
- * Increase Customer Satisfaction
- * Attract More Customers
- * Encourage Repeat Business
- * Create Customer Loyalty
- * Increase Communicaton Skills
- * Improve Community Perception of Your Business

*Call (903) 757-5857 or (800) 338-7232 to Register Today!
Seating is Limited!*

SBDC REGISTRATION FORM - PLEASE PRINT LEGIBLY - DUPLICATE AS NEEDED

YES! Please Register Me for "Texas Friendly Hospitality"

NOTE: All information is needed in order to register in KC's computer system.

Name _____ SSN _____

Address _____ City _____ State _____ ZIP _____

County _____ DOB _____ Sex _____ Race _____

Phone (Daytime) _____ Email _____

MAIL FEE AND COMPLETED REGISTRATION FORM TO:

KILGORE COLLEGE SBDC: 911 N.W. Loop 281, Suite 209, Longview, TX 75604

Contact SBDC: (903) 757-5857 • (800) 338-7232 • Fax (903) 753-7920 / Email: MNorthcutt@kilgore.edu

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No Receipts Will Be Mailed - Call for Confirmation As Needed